



## Adult Children of Alcoholics World Service Organization (ACA WSO)

### Annual Report to the Fellowship

To: 2010 Annual Business Conference of Adult Children of Alcoholics  
From: Josie E., Chair, ACA World Service Organization Board of Trustees  
Date: April, 23, 2010  
Location: Tulsa, Oklahoma, USA

Dear Annual Business Conference,

Welcome to the 2010 Annual Business Conference of Adult Children of Alcoholics. I would like to make a few comments about ACA's growth during the past year. I will start with Tulsa, Oklahoma, which has seen a significant increase in the number of ACA members and ACA meetings in the past few years. Tulsa has three established ACA groups. This is remarkable because just four years ago, Tulsa had one meeting with just a handful of dedicated member holding on for better times. These dedicated members remained faithful just like dedicated members held on across the world to help ACA rebuild. Tulsa's sister city, Oklahoma City, has also seen an increase in the number of new ACA meetings. As I said, this rebirth is across the world.

We are grateful to the Tulsa groups for hosting this conference. As chair of ACA WSO, I welcome the group and Intergroup delegates and guests. As we open the Annual Business Conference, I would like to make a few additional observations about the progress of the Adult Children of Alcoholics Fellowship in 2009.

During the past year, we saw several historic accomplishments that included the one-year anniversary of re-opening the ACA World Service Office. We closed the office in 1994 due to declining revenues. But we reopened the office officially in February 2009 and it has remained open for more than a year. Our staff and volunteer workers are doing a great job in shipping literature, updating meeting information, and answering emails and phone calls pertaining to ACA and our program.

As stated, we saw the registration of new ACA groups across the world in 2009, bringing the total count to about 750 meetings and groups, up from about 600 ACA groups a few years ago. There are new face-to-face meetings, telephone meetings and online meetings. These new groups are using the ACA meeting format and adhering to the Twelve Steps and Twelve Traditions of ACA. Most of the new meetings are using the ACA Fellowship Text or ACA workbook as their main piece of meeting literature.

An additional milestone reached in 2009 included another record year for revenues from book sales, group donations and other literature. During the 12-month calendar year, ACA WSO received \$210,064 in revenues compared to \$166,175 the year before. The revenues also include \$18,249 in 7<sup>th</sup> Tradition contributions compared

to \$10,648 the year before. This is a 71 percent increase in group donations from the previous year.

Just as we had record revenues, we also had record expenditures which were necessary to reopen our office, print literature and to serve the needs of the fellowship. During 2009, we had \$210,340 in expenses. However, our revenues remain strong, and we are facing 2010 with great hope and meaning.

On a personal note, I want to thank each ACA member who has stood by our fellowship since our first meeting. We have a rich fellowship history, and I plan to write some articles for the ComLine this year sharing what I know of this history. I have had the honor to be involved with the ACA WSO fellowship since June 1988, when I attended my first meeting in Raleigh, North Carolina. I went there having well planned out my own suicide. Sometime I'll share with you what happened to me at that meeting that has kept me coming back, staying involved in service work, and doing everything I can humanly do to help ensure that ACA will be alive and growing 200 years from now.

Since I know that family dysfunction and alcoholism can seem to skip many generations (and knowing that my family has had the alcoholic gene since Jesus first turned water into wine!), I have hope that someday some grandchild of mine just may need an ACA meeting to give them hope and a life, too. I owe my life to this fellowship, and so I will protect it with my every fiber.

It has been an honor to serve and watch ACA grow. When I look at where we probably will be when my term of service is up, I am just amazed. HP is ALL good and ALL IS good, IF we work the program!

Yours in recovery and service,

*Josie E.* (Arlington, Texas)



*Adult Children of Alcoholics World Services  
Office in Signal Hill, California*



*Special Workers wrap and ship ACA  
Fellowship Texts and workbooks*

# ACA WSO Treasurer's Annual Report

Phyllis R., Treasurer

This year has brought in more income than ever before for the WSO. However, the expenses have also been more than ever before due to the opening of our Signal Hill Office in California with 6 part time employees and publishing. The office was opened up with Michele L.'s fine ability to organize as well as knowing how to get so much done! She purchased equipment – phones, tables, shelving, desks, insurance, etc. - that was needed and Michele also was able to find 'donations' which helped to supply the necessary items. This was accomplished before the April 2009 ABC, but I include it here because of the comparison Profit and Loss I'm including with this report.

Along with the annual Profit and Loss report, I've also compiled an actual accounting comparison of the last two years – thanks to Quick Books. However, I'd like to *highlight* a few items that may not be clear if you read down each item on the Profit and Loss report. Here are the actual figures for the year from April 2009 through March 2010:

Total Income: \$222,712.52  
Total amount from 7<sup>th</sup> Tradition contributions: \$17,727.22  
Total Expenses: \$ 215,987.73  
Total amount of postage collected: \$26,455.55  
Total amount spent on postage: \$38,161.50  
Total payroll for six part-time workers: \$50,316.64  
Total amount spent on office rent: \$19,275.66  
Total amount spent on phones / internet: \$3,089.95  
Amount paid to PayPal for their service: \$6,531.23  
Total amount spent on insurance: \$3,359.00  
Legal Fees: \$720.00  
Literature expenses (producing books, table literature, and chips): \$77,062.36  
Amount in the checking account on April 1, 2010: \$28,266.24  
Amount in the savings account on April 1, 2010: \$59,263.81  
*Net income between April 2009 and March 2010: \$6,724.79*

This being my last report as Treasurer, I'd like to say that it's been a growing experience for me with so much to learn about finances, Quick Books, statistics and more. I've seen an amazing amount of increase both in income and the opening of our Signal Hill Office in California this last year. Seventh Tradition contributions from the fellowship are increasing, as are the sales of our books and literature.

When Scott and I went out to see the office after it's being open for one year, it was gratifying to meet the staff, to see how much they do and have accomplished, as well as to learn about their dedication to our fellowship. We can be very thankful to our Higher Power that so much has been achieved for the ACA Fellowship and the community at large in the world.

Yours in Service,

*Phyllis R.* (Prescott, Arizona)

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Accrual Basis

**ACAWSO**  
**Profit & Loss Prev Year Comparison**  
**April 2009 through March 2010**

	Apr '09 - Mar 10	Apr '08 - Mar 09
<b>Income</b>		
7th Tradition	17,727.22	12,522.56
ACA Fellowship book purchase		
California Sales	17,385.35	15,171.12
Postage	21,756.70	15,268.60
ACA Fellowship book purchase - Other	91,373.00	74,926.10
<b>Total ACA Fellowship book purchase</b>	<b>130,515.05</b>	<b>105,365.82</b>
Bank Interest	115.67	470.99
California Sales Tax	2,485.69	1,257.86
ComLine Subscriptions	1,320.21	1,022.50
Fellowship text index		
California sales	97.50	0.00
Fellowship text index - Other	566.25	0.00
<b>Total Fellowship text index</b>	<b>663.75</b>	<b>0.00</b>
Handbook Contribution	54.04	100.00
Literature Sales		
California Orders	2,436.65	1,362.16
Designated Postage	2,086.80	328.85
Literature Sales - Other	10,999.14	3,841.81
<b>Total Literature Sales</b>	<b>15,522.59</b>	<b>5,532.82</b>
Uncategorized Income	0.00	20.00
Workbook Purchase		
California Sales	9,386.00	6,738.85
Postage	2,612.05	1,978.45
Workbook Purchase - Other	42,310.25	30,745.03
<b>Total Workbook Purchase</b>	<b>54,308.30</b>	<b>39,462.33</b>
<b>Total Income</b>	<b>222,712.52</b>	<b>165,754.88</b>
<b>Expense</b>		
ABC Committee		
Meals/Drinks	15.29	0.00
Miscellaneous	59.97	140.43
Room Rental	50.00	0.00
Transportation/Lodging	1,121.15	1,903.34
ABC Committee - Other	442.31	1,411.17
<b>Total ABC Committee</b>	<b>1,688.72</b>	<b>3,454.94</b>
Accounting	0.00	0.00
Accounting Services	250.00	3,460.00
Bank Fees	334.99	138.00
Business Taxes/Licenses	25.00	0.00
ComLine Expenses	2,797.60	2,358.31
Dining	0.00	50.84
Fellowship text expenses	58,182.02	38,543.46
Government Fees	0.00	25.00
H&I Committee	1,102.02	846.85
Insurance		
Bond insurance	201.00	0.00
Liability	1,484.00	1,595.00
Workers Compensation	1,674.00	901.00
<b>Total Insurance</b>	<b>3,359.00</b>	<b>2,496.00</b>
Legal Fees	720.00	1,726.14
Literature Committee		
Contract Workers	0.00	2,854.98
Purchase	404.23	14.67
Resale		
Chips	10,347.91	0.00
Resale - Other	8,532.43	0.00
<b>Total Resale</b>	<b>18,880.34</b>	<b>0.00</b>

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Accrual Basis

**ACAWSO**  
**Profit & Loss Prev Year Comparison**  
**April 2009 through March 2010**

	<u>Apr '09 - Mar 10</u>	<u>Apr '08 - Mar 09</u>
Literature Committee - Other	45.20	5,859.06
<b>Total Literature Committee</b>	<b>19,329.77</b>	<b>8,728.71</b>
Miscellaneous	0.00	0.00
<b>Office Expenses</b>		
Office equipment/machines	1,363.26	0.00
Office Supplies	4,946.64	3,454.24
Postage	38,161.50	22,904.86
Printing	385.52	480.93
Rent	19,276.66	14,571.00
Storage rental	0.00	1,956.00
Utilities		
Gas & Electric	499.43	680.44
Telephone/Internet Services	3,089.95	2,028.36
<b>Total Utilities</b>	<b>3,589.38</b>	<b>2,708.80</b>
Office Expenses - Other	0.00	2,995.42
<b>Total Office Expenses</b>	<b>67,722.96</b>	<b>49,071.25</b>
<b>OutReach Committee</b>		
Booth/registration costs	483.94	0.00
Miscellaneous	275.97	86.20
Transporation/lodging	54.00	1,791.08
OutReach Committee - Other	0.00	236.73
<b>Total OutReach Committee</b>	<b>813.91</b>	<b>2,114.01</b>
Pay Pal Fees	6,531.23	4,470.13
Payroll Expenses	50,316.64	14,491.25
Refund	37.86	188.91
Tax		
Sales	1,784.58	1,501.78
<b>Total Tax</b>	<b>1,784.58</b>	<b>1,501.78</b>
Web and Support	991.43	803.19
<b>Total Expense</b>	<b>215,987.73</b>	<b>134,468.77</b>
<b>Net Income</b>	<b>6,724.79</b>	<b>31,286.11</b>

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 Accrual Basis

## ACAWSO Profit & Loss Prev Year Comparison April 2009 through March 2010

	\$ Change	% Change
<b>Income</b>		
7th Tradition	5,204.66	41.6%
<b>ACA Fellowship book purchase</b>		
California Sales	2,214.23	14.6%
Postage	6,488.10	42.5%
ACA Fellowship book purchase - Other	16,446.90	22.0%
<b>Total ACA Fellowship book purchase</b>	<b>25,149.23</b>	<b>23.9%</b>
Bank Interest	-355.32	-75.4%
California Sales Tax	1,227.83	97.6%
ComLine Subscriptions	297.71	29.1%
<b>Fellowship text index</b>		
California sales	97.50	100.0%
Fellowship text index - Other	566.25	100.0%
<b>Total Fellowship text index</b>	<b>663.75</b>	<b>100.0%</b>
Handbook Contribution	-45.96	-46.0%
<b>Literature Sales</b>		
California Orders	1,074.49	78.9%
Designated Postage	1,757.95	534.6%
Literature Sales - Other	7,157.33	186.3%
<b>Total Literature Sales</b>	<b>9,989.77</b>	<b>180.6%</b>
Uncategorized Income	-20.00	-100.0%
<b>Workbook Purchase</b>		
California Sales	2,647.15	39.3%
Postage	633.60	32.0%
Workbook Purchase - Other	11,565.22	37.6%
<b>Total Workbook Purchase</b>	<b>14,845.97</b>	<b>37.6%</b>
<b>Total Income</b>	<b>56,957.64</b>	<b>34.4%</b>
<b>Expense</b>		
<b>ABC Committee</b>		
Meals/Drinks	15.29	100.0%
Miscellaneous	-80.46	-57.3%
Room Rental	50.00	100.0%
Transportation/Lodging	-782.19	-41.1%
ABC Committee - Other	-968.86	-68.7%
<b>Total ABC Committee</b>	<b>-1,766.22</b>	<b>-51.1%</b>
Accounting	0.00	0.0%
Accounting Services	-3,210.00	-92.8%
Bank Fees	196.99	142.8%
Business Taxes/Licenses	25.00	100.0%
ComLine Expenses	439.29	18.6%
Dining	-50.84	-100.0%
Fellowship text expenses	19,638.56	51.0%
Government Fees	-25.00	-100.0%
H&I Committee	255.17	30.1%
<b>Insurance</b>		
Bond insurance	201.00	100.0%
Liability	-111.00	-7.0%
Workers Compensation	773.00	85.8%
<b>Total Insurance</b>	<b>863.00</b>	<b>34.6%</b>
Legal Fees	-1,006.14	-58.3%
<b>Literature Committee</b>		
Contract Workers	-2,854.98	-100.0%
Purchase	389.56	2,655.5%
<b>Resale</b>		
Chips	10,347.91	100.0%
Resale - Other	8,532.43	100.0%
<b>Total Resale</b>	<b>18,880.34</b>	<b>100.0%</b>

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 Accrual Basis

**ACAWSO**  
**Profit & Loss Prev Year Comparison**  
**April 2009 through March 2010**

	<u>\$ Change</u>	<u>% Change</u>
Literature Committee - Other	-5,813.86	-99.2%
<b>Total Literature Committee</b>	<b>10,601.06</b>	<b>121.5%</b>
Miscellaneous	0.00	0.0%
<b>Office Expenses</b>		
Office equipment/machines	1,363.26	100.0%
Office Supplies	1,492.40	43.2%
Postage	15,256.64	66.6%
Printing	-95.41	-19.8%
Rent	4,705.66	32.3%
Storage rental	-1,956.00	-100.0%
Utilities		
Gas & Electric	-181.01	-26.6%
Telephone/Internet Services	1,061.59	52.3%
<b>Total Utilities</b>	<b>880.58</b>	<b>32.5%</b>
<b>Office Expenses - Other</b>	<b>-2,995.42</b>	<b>-100.0%</b>
<b>Total Office Expenses</b>	<b>18,651.71</b>	<b>38.0%</b>
<b>OutReach Committee</b>		
Booth/registration costs	483.94	100.0%
Miscellaneous	189.77	220.2%
Transporation/lodging	-1,737.08	-97.0%
<b>OutReach Committee - Other</b>	<b>-236.73</b>	<b>-100.0%</b>
<b>Total OutReach Committee</b>	<b>-1,300.10</b>	<b>-61.5%</b>
Pay Pal Fees	2,061.10	46.1%
Payroll Expenses	35,825.39	247.2%
Refund	-151.05	-80.0%
Tax		
Sales	282.80	18.8%
<b>Total Tax</b>	<b>282.80</b>	<b>18.8%</b>
Web and Support	188.24	23.4%
<b>Total Expense</b>	<b>81,518.96</b>	<b>60.6%</b>
<b>Net Income</b>	<b>-24,561.32</b>	<b>-78.5%</b>

## Seventh Tradition Contributions- April 2009 to March 2010

### **April 2009: Total \$1,226.50**

DC 010 – Washington , DC	50.00
TX 072 - Friendswood , TX	94.50
KIN 001	200.00
NY 038 - Manhattan , NY	200.00
CA 863 – Petaluma , CA	20.00
Anonymous	662.00

### **May 2009: Total \$1,285.02**

CA 510 - Los Angeles , CA	370.00
MD 024 - Columbia , MD	25.00
CA 719 - Ventura County , CA	40.00
CA 864 - Ventura County , CA	80.00
FL 103	50.00
TN 029 - Hendersonville , TN	34.50
CAN 152 - Canada	81.91
CA 822 - San Diego , CA	25.00
LA016 - Lake Charles , LA	45.00
IL004 - Wilmette , Illinois	50.00
Anonymous	483.61

### **June 2009: Total \$1,902.20**

AUS 042 - Bundaberg , Australia	15.00
MN045 - Minneapolis , MN	110.00
OR 085 - Oregon	15.00
TX 077 - Webster , TX	100.00
DEN013 - Denmark Intergroup	185.00
CA939 - San Clemente , CA	20.00
CA 920- West Lake Village , CA	82.00
MI 077 - Southfield , MI	55.00
HI 010 - Honolulu , HI	50.00
CA 719- Thousand Oaks, CA	34.00
CT 082 - Seymour , CT	30.00
PA 041 - Abington , PA	80.00
CA 915 - Arroyo Grande , CA	64.10
CA 898 – San Diego , CA	100.00
CA 942-San Diego, CA	100.00
Anonymous	862.10

### **July 2009: Total \$2,137.67**

CA 612 - San Leandro, CA	100.00
CAN 099 - Ontario, Canada	70.56
PA 076 - Oaks, PA	75.00
AZ 083 - Mesa, AZ	50.00
MN 115 - Minneapolis, MN	15.00
NY 038 - Staten Island, NY	200.00
CA 717 - Santa Monica, CA	75.00
NJ014 - Toms River, NJ	100.00
CA 915 - Avila Beach, CA	17.56
DC 104 - Arlington, VA	900.00
CA 915 - Arroyo Grande, CA	10.00
CT 087 - Guilford, CT	15.00
Anonymous	509.55

**August 2009: Total \$484.65**

TX 73 - Ft. Worth, TX	30.00
WI 072 - Appleton, WI	58.65
MI 076 and MI 077 - Michigan	50.00
DE 002 - Newark, DE	30.00
CA 682 - San Jose, CA	25.00
LA 016 - Lake Charles, LA	45.00
MN 113 - Minnesota	10.00
MN 096 - Minnesota	12.00
Anonymous	224.00

**September 2009: Total \$1,965.45**

Aus 047 - Cairns, Australia	140.00
OR 090 - Portland, OR	46.00
CA 755 - Pasadena, CA	40.00
IL 005 - Hinsdale, IL	295.20
CA 864 - Thousand Oaks, CA	150.00
CA 952 - Oceanside, CA	40.00
OK 019 - Tulsa, OK	50.00
IL 193 - Downers Grove, IL	56.00
NJ 019 - Hoboken, NJ	30.00
HI 010 - Honolulu, HI	50.00
HI 016 - Hilo, HI	50.00
CA 948 - Redlands, CA	50.00
MA 029-Milton, MA	60.00
FL 132 - North Miami Beach, FL	25.00
GA 021- Marietta, GA	37.00
TX 074 - San Juan, TX	25.00
CA 920 - Thousand Oaks, CA	50.00
FL127 - Hollywood, FL	37.85
MA 027 - Milton, MA	10.00
MN 115 - Edina, MN	30.00
FL 132 - Miami, FL	50.00
NY 071 - Sag Harbor, NY	52.00
IA 023 - Des Moines, IA	25.00
OH 046 - Akron, OH	25.00
TX 077 - Webster, TX	50.00
CA 825 - San Diego, CA	100.00
CA 942 - San Diego, CA	100.00
Anonymous	291.40

**October 2009: Total \$1,212.14**

IL 123 - Chicago, IL	20.00
MN 045 - Minneapolis, MN	40.00
FL 132 - Miami, FL	33.00
AUS 042 - Bundaberg, Australia	106.94
IL 195 - Lake Forest, IL	12.00
CA 719 - Thousand Oaks, CA	75.00
CA733 - Santa Monica, CA	75.00
NJ 014 - Toms River, NJ	100.00
MN 111 - Brooklyn Park, MN	15.00
CA 903 - Carmichael, CA	100.00
CA 682 - Palo Alto, CA	25.00
Anonymous	610.20

**November 2009: Total \$2,147.99**

CAN 141 - Nova Scotia, CAN	50.00
LA 016 - Lake Charles, LA	45.00
CA 612 - San Leandro, CA	337.13
FL 103 - P oke County, FL	50.00
FL 135 - St. Petersburg, FL	10.00
MI 109 - Marquette, MI	15.00
MA 029 - Milton, MA	60.00
NY065 - Pelham, NY	200.00
GA 021 - Marietta, GA	73.00
HI 013 - Keaau, HI	532.98
FL 135 - St. Petersburg, FL	3.00
AZ065 - Prescott, AZ	5.00
CA 717 - Santa Monica, CA	75.00
IL 172 - Deerfield, IL	100.00
CAN 020 - Toronto, Ontario, CAN	22.96
WI 045 - Green Bay, WI	243.92
FL 132 - Miami Beach, FL	26.00
CA 863 - Petaluma, CA	50.00
CA 968 - Palm Springs, CA	50.00
Anonymous	199.00

**December 2009: Total \$1,967.94**

SWE 037 - Lund, Sweden	278.00
CA 920 - Westlake Village, CA	36.00
OK 001 - Tulsa, OK	200.00
HI010 - Honolulu, HI	100.00
CA 218 - Oakland, CA	300.00
MD 024 - Columbia, MD	50.00
FL 125 and FL 113 - Largo, Florida	20.32
AZ 073 - Flagstaff, AZ	150.00
WI 067 - Madison, WI	60.00
NY 071 - Sag Harbor, NY	73.00
IL 147 - Bolingbrook, IL	350.00
FL 132 - Lauderhill, FL	54.00
NY 075 - Bronx, NY	81.00
MI 113 - Westland, MI	10.00
FL 135 - St. Petersburg, FL	25.00
FL 126 - St. Petersburg, FL	25.00
CAN 141 - Nova Scotia, Canada	45.82
Anonymous	109.80

**January 2010: Total \$1,482.75**

CA 717 - Los Angeles, CA	80.00
MA 028 - Arlington, MA	50.00
OR 079 - Portland, OR	42.00
DC 014 - Washington, DC	200.00
CAN 099 - Toronto, Canada	111.75
AL 020 - Birmingham, AL	20.00
CAN 290 - Ontario, Canada	25.00
NJ 014 - Toms River, NJ	50.00
CT 072 - Fairfield County, CT	25.00
PA 076 - Oaks, PA	240.00
MN 096 - Burnsville, MN	16.00
OK 019 - Tulsa, OK	67.87
IG 575 - Montreal, Quebec, Canada	116.13
CA 898 - San Diego, CA	120.00
CA 942 - San Diego, CA	120.00
OR 085 - Ashland, Oregon	10.00
Anonymous	189.00

**February 2010: Total \$1,406.16**

IL 147 - Elk Grove Village, IL	50.00
WI 076 - Madison, WI	20.00
CT 083 - Watertown, CT	41.36
MI 061 - Westland, Michigan	40.00
TN 013 - Johnson City, TN	50.00
MN 121 - Hopkins, MN	30.00
CA 682 - Palo Alto, CA	60.00
AUS 042 - Bundaberg, Australia	50.00
FL 125 and 113 - Largo, FL	15.20
FL 125 and 113 - Largo, FL	28.00
CA 998 - Irvine, CA	60.00
CA 960 - Encinitas, CA	50.00
HI 013 - Hawaii	50.00
NM 022 - Albuquerque, NM	30.00
IL 005 - Hinsdale, IL	160.00
LA 016 - Lake Charles, LA	45.00
CA 428 - Norwalk, CA	47.00
Anonymous	826.56

**March 2010: Total \$688.25**

CA 682 - Palo Alto, CA	40.00
MI 077 - Rochester, MI	40.00
MI 113 - Westland, MI	25.00
PA 053 - Philadelphia, PA	25.00
NY 075 - Bronx, NY	61.00
MA 035 - South Boston, MA	20.00
CA 755 - Pasadena, CA	25.00
WI061 - Oshkosh, WI	77.00
RU001 - Moscow/Russia	20.00
NJ 014 - Toms River, New Jersey	50.00
MN 115 - Edina, MN	35.00
Anonymous	270.25

**Total Handbook Contributions: \$26.31**

Toronto, ON	26.31
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